

Ordering System for PARSIPPANY DISTRICT Frequently Asked Questions
For STUDENTS WITH ALLERGIES

This enhanced service to the **PARSIPPANY DISTRICT** found parents has improved the security of what your child is served for lunch. As we implement this new system, below are answers to some frequently asked questions. As we continue to refine the program, we will keep you informed on any other changes or additional features we may add to the program.

| | |
|---|---|
| <p>Q: What if my child is eligible for Free or Reduced Priced meals?</p> | <p>A: Parents whose children are eligible for a free meal do not need to send money for lunch BUT DO need to fill out a Allergy Lunch Form (on web site) Prior to their child receiving lunch) Their child will then receive the pre ordered lunch each day.</p> <p>For reduced price students, you can send money in advance with the same pre order menu sheet</p> |
| <p>Q: What are my payment options?</p> | <p>A: You can fund your account through check, cash, or credit card. To pay by credit card, go to www.payforit.net to set up an account. You can prepay any amount you would like. We recommend prepaying at least two weeks' worth of funds, but there is no minimum or maximum amount, Each day your child purchases lunch, your balance will be reduced.</p> |
| <p>Q: How do I send in payment?</p> | <p>A: You can send your child's money into school in an envelope with our new prepayment form (Which can be found under lunch menu icon then click prepayment option tab) Please fill this form out and attach a check MADE OUT TO PARSIPPANY BOARD OF EDUCATION or cash. PLEASE WRITE name and amount on the sealed envelope as well (CHECKS ARE THE PREFERRED METHOD)</p> |
| <p>Q: Whom can I contact if I have questions about my child's account?</p> | <p>A: Contact your Food Service Director, Donna Devany, at ddevany@pthsd.net She can help you with special requests or any questions.</p> |
| <p>Q: How do I know that my child's account is secure and is only being used by my child?</p> | <p>A: Each child's picture is displayed on the computerized cash register as they check out in the lunchroom. The cashier matches the picture that is displayed to the child in line.</p> |
| <p>Q: Can my child with an allergy still go to the Farm Stand to pick their own fruits and vegetable</p> | <p>A: NO for their safety these items are prepackaged</p> |
| <p>Q: How can I be sure my child gets the right lunch</p> | <p>A: The reason children with allergies must pre order their lunch is so that their lunch will have their name on it. This lunch has been specially prepared for them and checked to ensure it does not contain any of the allergens they cannot have. Their milk, juice, and fruit are also prepackaged.</p> |
| <p>Q: Why don't you have to preorder if your child has a nut or tree nut , seed or fish allergy</p> | <p>A: Pomptonian meals do not contain nuts, tree nuts seeds, fish, or include anything that is labeled may contain nuts/ tree nuts or are produced in a plant that produces nuts. We are peanut aware.</p> |
| <p>Q: What if I have already Pre Ordered an Allergy Lunch and my child is not going to be in school.</p> | <p>A: You must cancel the lunch by 9:00 am to not be charged for the lunch.</p> |